

FREQUENTLY ASKED QUESTIONS (FAQ)

- **Who will be my roommate ?**

The student AND preferred roommate MUST complete the housing application at the same time/date and choose their assignment in MyHousing Portal (housing application), or be randomly assigned by the MyHousing Portal system.

Requests for roommates must be **mutual**. If you do not have a roommate request, we will assign you a roommate based on the information you provide to us in your housing application/contract.

- **What is provided in the Residence Hall rooms?**

Each residence has a bed, desk, chair, and a chest of drawers, closet, or wardrobe. Each room is equipped with cable television, ethernet, and wi-fi internet access.

- **What are Co-Ed Halls?**

Co-Ed Halls include both male and female students in a residence hall. Females are in one section/hall/floor of the building, and males in another.

All halls, are monitored and supervised by Community Staff.

- **Will students be allowed to change roommates, if there is a serious problem?**

Yes, in the event that there is an issue, the Hall Director (ARD or RD) will determine the outcome in the best interest of the students with a mediation between all parties involved, and may result in a change of room assignments, if rooms are available.

- **How can students/residents get involved in the Residence Halls?**

Each hall has a Hall Council that serves as an advocate for resident concerns, plans, and organizes activities for residents. The Residence Hall Association (RHA) represents all residential students; represents the campus on regional and national level, and plans and organizes programs. The Bronco Chapter of the National Residence Hall Honorary (NRHH) is a honor society designed to recognize the top 1% of residence hall leaders. [Residence Hall Association \(RHA\)](#)

- **How do I change my meal plan?**

All students living on campus are automatically enrolled in the *All Access Meal Plan*.

Sophomores, Juniors, and Seniors living on campus, or in University Place Apartments (UPA)

can change from the *All Access Meal Plan* to the *240 Block Plan* or the *140 Block Plan* during the first 2 weeks of the semester through the [Bronco Card Office \(Website\)](#)

- **Maintenance Problems?**

You can submit a work order online via the Residence Life webpage. **In EMERGENCY SITUATIONS, please contact the Community Front Desk IMMEDIATELY.**

- **What can I bring and not bring on campus? (This is not a comprehensive list)**

| ALLOWED TO BRING | NOT ABLE TO BRING |
|---|---|
| TV (w/ cable connector and cable splitter) | Grills/George Foreman Grill |
| (micro/small) Refrigerator (under 4.4 cubic ft) | Crockpot |
| Laptop w/ Ethernet Cord | Hot Plates |
| Microwave | Toasters |
| Snacks | Pets |
| Seasonal Clothing, Hangers, and Laundry Supplies | Candles |
| Formal Attire | Extra Furniture |
| Bed linens, Pillows, Mattress Cover (at least 2 sets) | Coffee Maker (unless it is a Keurig) |
| Surge Protector | Oil Lamps/Candle Warmers |
| Iron/Ironing Board | Kerosene/Immersion Heaters |
| Personal toiletries | Incense |
| Shower Shoes | Electric Blanket |
| First Aid Kit | Ceiling Fans |
| Cleaning Supplies (mop/broom/small vacuum; cleaning products) | Weapons (Box Cutters, Knives, Guns, etc.) |
| Rain Gear | Air Fryer |
| Secure Storage Case | |

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| Small Trashcan | |
| Prescriptions (if applicable) | |
| Flashlights and Batteries | |